

CONNECTED DStv EXPLORA

Important Information

General

- Data charges apply when the DStv Explora is connected to the internet and an uncapped connection is recommended. A minimum 2Mbps is required for SD downloads. For SD viewing, a minimum of 4Mbps is required. For HD viewing (and the best experience), a minimum of 10Mbps is recommended.
- Full use of the DStv Explora, including features when it is connected to the internet, requires an active subscription and payment of a monthly Access Fee.
- Downloading of video consumes large amounts of data so please be aware of your data package limits and costs. MultiChoice will not be held responsible for data usage.
- Data charges apply for all downloads, including failed downloads.
- Once you've switched on these features, we recommend the DStv Explora stay connected to the internet at all times.
- MultiChoice cannot be held liable for any interruption to features on the internet connected DStv Explora as a result of a fault with your internet connection or internet service provider.

DStv Catch Up Plus

- The content on DStv Catch Up Plus (when you connect your DStv Explora to the internet) is exclusive to DStv Premium customers with an active subscription (that includes payment of the monthly Access Fee).
- Downloaded DStv Catch Up Plus content uses up your available recording space.
- Data charges apply for all DStv Catch Up Plus downloads, including failed downloads.

Showmax

- Use of Showmax on the DStv Explora is only available to Showmax subscribers and only when you connect your DStv Explora to the internet, and have an active DStv subscription (that includes payment of the monthly Access Fee).
- Access to Showmax requires a separate sign-in.
- Data charges apply for all Showmax viewing.