

CONNECTED DStv EXPLORA / EXPLORA ULTRA

Important Information

General

- Data charges apply when a DStv Explora (all models) is connected to the internet and an uncapped connection is recommended. A minimum 2Mbps is required for SD downloads. For SD viewing, a minimum of 4Mbps is required. For HD viewing (and the best experience), a minimum of 10Mbps is recommended.
- Full use of the DStv Explora (all models), including access to features when it is connected to the internet, requires an active subscription and payment of a monthly Access Fee.
- Downloading of video consumes large amounts of data so please be aware of your data package limits and costs. MultiChoice will not be held responsible for data usage.
- Data charges apply for all downloads, including failed downloads.
- Once you've switched on these features, we recommend the DStv Explora (all models) stay connected to the internet at all times.
- MultiChoice cannot be held liable for any interruption to features on the internet connected DStv Explora (all models) as a result of a fault with your internet connection or internet service provider.

Catch Up

- Downloaded Catch Up content uses up your available recording space.
- Data charges apply for all Catch Up downloads, including failed downloads.

Apps on the DStv Explora and DStv Explora Ultra

- Additional subscription may be required for selected apps.
- Data charges apply to streaming on all apps.
- Individual sign-in is required for selected apps.