

# TERMS AND CONDITIONS FOR BUNDLING DISNEY+ WITH YOUR DStv SUBSCRIPTION

("DStv Disney+ Bundle Terms and Conditions")

## 1. Introduction

- 1.1 These terms and conditions set out the contractual basis for which DStv Customers can add Disney+ to their DStv Package ("the Bundle") on a monthly basis.
- 1.2 The Bundle will allow a Disney+ subscriber, who is also a DStv Premium, Compact Plus or Compact subscriber to bundle Disney+ with their DStv subscription and receive a discount of R49 on their DStv account. This offer terminates 31 March 2021, after which the discount will be discontinued.
- 1.3 These Terms and Conditions are in addition to **DStv Subscription Terms and Conditions** and must also be read with:
  - 1.3.1 Disney+ Subscriber Agreement available here <https://www.apps.disneyplus.com/subscriberagreement/za/eng>; and
  - 1.3.2 MultiChoice Group Privacy Notice available here <https://www.multichoice.com/privacy-cookie-notice>.
- 1.4 MultiChoice complies with provisions of the Consumer Protection Act (CPA) and the Protection of Personal Information Act (POPIA). Should you have any queries or complaints, you may contact us on [help@dstv.com](mailto:help@dstv.com) for CPA-related queries or [DPO@MultiChoice.co.za](mailto:DPO@MultiChoice.co.za) for POPIA related queries.

## 2. Interpretation

Unless these terms and conditions otherwise provide, terms used in these terms and conditions will have the same meaning as those under the DStv Subscription Agreement.

## 3. Subscribing to the DStv/Disney+ Bundle

- 3.1 You can only subscribe to the Bundle if you are a natural person who has subscribed to, and has an active subscription to DStv package as listed in clause 1.2 above for your private use in South Africa.
- 3.2 Subscribers can have a maximum of 1 (one) Disney+ subscription on their DStv account.
- 3.3 You may subscribe to the Bundle in one of the following ways:
  - 3.3.1 by contacting our customer care service telephonically; or
  - 3.3.2 by completing an online request form on our website; or
  - 3.3.3 by sending a message or leaving contact details on our social media platforms; or
  - 3.3.4 in any other manner authorised by us from time to time.

- 3.4 On receipt of your Request for a Service referred to in clause 3.3 MultiChoice shall:
- 3.4.1 process your Request during the call when you contact our call centre; or contact you using contact details you provided to process your Request if you had left message on our online or social media platforms; and
  - 3.4.2 share your contact details and Request with Disney+ to complete your subscription to Disney+ service.
- 3.5 You will receive a message from Disney+ using contact details provided by you to complete your Request.

#### **4. Amending these Terms and Conditions**

- 4.1 We may amend these Terms and Conditions from time to time. If we amend the Terms and Conditions, we will notify you in accordance with clause 44 of the DStv Subscription Terms and Conditions.
- 4.2 MultiChoice and Disney+ reserve the right to withdraw, postpone, amend or suspend the Bundle at any time and for any reason which MultiChoice and Disney+ may deem necessary, without prior notice.

#### **5. Communication Regarding the Bundle**

You may contact MultiChoice regarding the Bundle in any manner indicated by MultiChoice on their websites from time to time.

#### **6. Your Payment Obligations**

- 6.1 Your first payment for the Service will be due on the date we activate your access to the Bundle.
- 6.2 The Bundle is provided on a pre-paid basis.
- 6.3 **If paying by debit order, the subscriber permits MultiChoice to collect the funds for both DStv and Disney+ on one debit order on the existing date that MultiChoice collects the debit order for subscription to the DStv Service ("Monthly Debit Order Collection Day").**
- 6.4 If we do not receive payment of your payment on a due date, we may suspend or terminate your access to the Bundle. Non-payment of your DStv account will also result in disconnection of this bundle and the Disney+ subscription.

#### **7. Termination**

You may terminate your subscription to the Bundle anytime by contacting us. The termination will come into effect at the end of your billing period.