

DStv EXPLORA 2 QUICK GUIDE



DStv
Feel every moment

Welcome to the best way to enjoy DStv!

Congratulations on the purchase of your new DStv Explora 2!

When you connect your DStv Explora 2, you'll be able to enjoy the best that DStv has to offer.

Catch up or find something new. There's no reason to miss out on a moment of entertainment. With hundreds of the hottest series, shows, movies, sporting highlights and more on DStv Catch Up, you'll never be lost for something to watch.

Movie nights. Rent a blockbuster movie from BoxOffice. And remember, the first one's on us! All you need to do is make the popcorn.

Binge watch. ShowMax has entire box sets of the best TV shows in one place for you to watch from the very beginning.

TV on your terms. Record up to 110 hours of the world's top content.

Quality viewing. Watch your favourite series, movies, sporting events and more in crystal clear HD. With more clarity and detail than ever before.

Discover. Use one of the many search features to discover even more great entertainment.

Easy to use. A new remote, plus HD menus, make it a pleasure to use.

Keep the family happy. Link up to three decoders under one subscription with XtraView – watch sports in the lounge, while the kids watch a cartoon in the bedroom and the rest of the family watch a movie in the TV room.

Get started by using this Quick Guide to familiarise yourself with the functions and features your new DStv Explora 2 has to offer.

Finally, visit dstv.com and register online. This allows selected customers to watch TV on the go using the DStv Now app. You can also manage your account, check payment details, set recordings on your connected Explora when you're away from home, clear errors and more.

You're about to discover the best way to enjoy DStv ...

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Getting Connected

NOTE! The performance of the DStv Explora 2 and availability of all features is directly related to the quality of the installation (including use of approved equipment and correct alignment of the satellite dish).

Installation of the DStv Explora 2 requires an **80cm satellite dish** together with a **DStv Smart LNB** (not included).

We recommend the use of a DStv Accredited Installer for all installations.
To find your local installer use this QR code or visit dstv.com

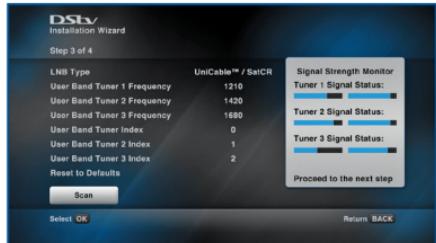
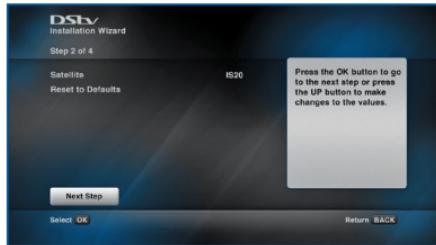


Quick Notes

1. Once the DStv Explora 2 has been correctly connected to the satellite dish and switched on, there is an Installation Wizard to guide you through the first time set-up.
2. Remember, you will need to contact us to activate your new DStv Explora 2.
3. There is no DStv Catch Up or BoxOffice content when the DStv Explora 2 is first installed. This content will start downloading as soon as installation is complete. Please be patient while we download the latest movies, series and more to your Explora.



Getting Connected



Please wait for all three tuners to show signal on this screen, before pressing **OK** to continue.

Getting Connected to the Internet

The DStv Explora 2 can be connected to the internet to download more DStv Catch Up, set remote recordings when you're away from home and also get access to ShowMax.

There are two ways to connect your DStv Explora 2 to the internet.

Via Ethernet

If your DStv Explora 2 is in the same room as your router, or if you want to connect it directly, you can link them using an Ethernet cable (available from any electronic store).

Using our DStv WiFi Connector

If your DStv Explora 2 isn't in the same room as your router, or if you want to avoid running a cable from your router to your DStv Explora 2, you can connect wirelessly using our DStv WiFi Connector (not included). Connection must be done using the USB port on the back of the decoder.

Visit dstv.com/GetConnected for full instructions and step-by-step guidelines.



Quick Tips

Data charges apply when connecting this decoder to the internet. Uncapped connection recommended. Downloading video consumes large amounts of data so please be aware of your data package limits and costs. MultiChoice will not be held responsible for data usage.

XtraView



XtraView gives you the ultimate flexibility and allows you to link two or three decoders under the same subscription. This lets you cater for everyone in your family. What's more – you still only pay one subscription (with an Access Fee for each XtraView decoder, so 2 x Access Fee).

You can watch sport in the lounge, while the younger kids watch cartoons in the bedroom and the rest of the family watch movies in the TV room. XtraView is guaranteed to keep the whole family happy.

When this DSTV Explora 2 is installed with a DSTV Smart LNB, no heartbeat cable is required when linking to another DSTV Explora 2 in XtraView. This results in an easier XtraView installation and setup. A heartbeat cable is only required if linking to older decoder models or when not installed with a DSTV Smart LNB.

Not all decoders are XtraView capable, so please check the possible decoder combinations at dstv.com or with your local DSTV Accredited Installer.

Getting Started

This Quick Guide will help you find your way around the main features of your DStv Explora 2 and get you viewing in no time.

Five important things you need to know when using your new DStv Explora 2 :

- 1** The DStv Explora 2 has **ONE central menu** with all content and settings. Press the **DStv** button to go straight to DStv Central. (See the DStv Explora 2 Map for more info)
- 2** When looking for something to watch, use the **hotlink buttons** on your remote to go directly to **TV Guide**, your **Playlist**, **DStv Catch Up**, **ShowMax**, **BoxOffice** or **Search**.
- 3** With all the great content available, we're making it easier to find what you're looking for. There are helpful folders, Instant Search and series stacking (where we group episodes of the same season together) in **DStv Catch Up**, **ShowMax**, **BoxOffice** and your **Playlist**. Your Planner also makes it easy to check your recording schedules, reminders and all your series recordings.
- 4** Press **OK** on any programme name to see the list of available **actions**. These range from being able to schedule recordings, set reminders and even seeing a list of when a programme will be aired again over the next 8 days.
- 5** To change viewing options (like language and aspect ratio), press **OPTIONS**. Pressing this same button when viewing a list, lets you change the sort order or how the information is displayed.

Personalising your DStv Explora 2

We recommend that you personalise the settings on your new DStv Explora 2 to have the best possible viewing experience.

Press the **DStv** button and go to “User Preferences” in “Settings” to set your preferences for default language, aspect ratio, recording defaults and more.

If you have connected your DStv Explora 2 to the internet, use Connected Services on this menu to enable the features.



DStv Explora 2 Map



Press to access DStv Central at any time

Just Added

Just Added

A quick snapshot of the latest DStv Catch Up, BoxOffice and ShowMax titles.

Watch Now

Remember, you can also go directly to BoxOffice, DStv Catch Up, your Playlist and ShowMax using the hotlink buttons on your remote.

Watch Now

- ShowMax
- Playlist
- BoxOffice
- DStv Catch Up
- Go to Live TV
- Audio Channels

Search

Search

Explore our world of entertainment using one of the search options available. You can also go directly to **Search** using the hotlink button on your remote.

Planner

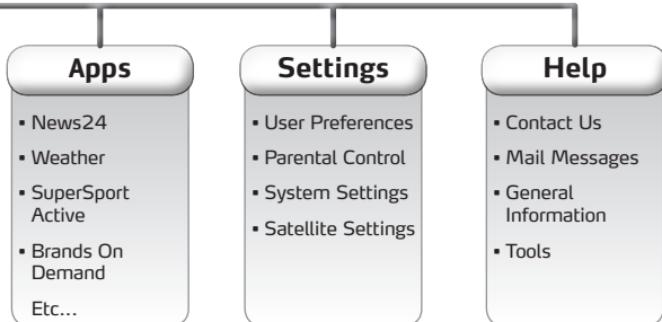
Everything you need to do your planning – all in one place! Check your schedules, manage your series recordings or look through the TV Guide. Remember, you can also go directly to the **TV Guide** using the hotlink button on your remote.

Search

- Movies
- Series
- Sport
- Theme Search
- Word Search
- Advanced Search

Planner

- Schedules
- Season Manager
- Get Connected/ Downloads
- Create Manual Recording
- TV Guide



Apps

Your one stop access to all the interactive services available on your DStv Explora 2. Press **OK** while watching TV for quick access to the list of available apps.

Settings

This section of the menu includes all settings that you can personalise, together with Parental Control, Satellite Settings and more. This is also where you enable the Connected Services.

Help

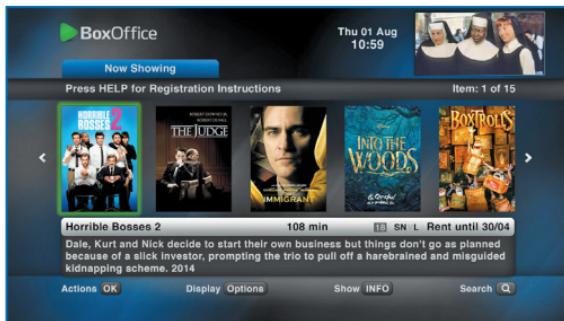
Here you can find our contact details, your mail messages as well as Information Central (which you need when contacting our call centre). You can also test the internet connection on your DStv Explora 2 here.

BoxOffice

Rent blockbuster movies from the comfort of your home with BoxOffice, and keep them for 48 hours. With a selection of the hottest movies available to rent and watch instantly on your DStv Explora 2, there's never been a better time to plan a big night in.

Press the **BOXOFFICE**  button to go directly to the selection of available movies.

Note: BoxOffice is only available on selected packages.



Press **SEARCH** to quickly find a BoxOffice movie.

Visit dstv.com/boxoffice for more information and for other great ways to enjoy the freshest movies.

There are no BoxOffice movies listed when the DStv Explora 2 is first installed. The movies will start downloading as soon as installation is complete. Please be patient while we download these to your DStv Explora 2.

DStv Catch Up

With DStv Catch Up, there's never a reason to miss your favourite show.

Catch up on a selection of series, movies, kids' entertainment, sports highlights, reality shows and more. And for many series, we have series stacking (with multiple episodes available), so you can snuggle up on the couch for an afternoon of viewing.

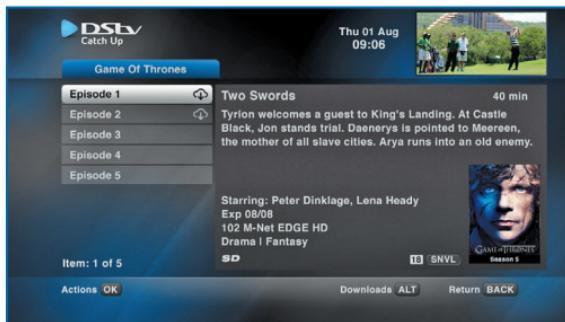
We also have Express from the U.S. which brings you the hottest new series – ready for you to watch within 24 hours of the U.S. broadcast. It's TV on your terms. Press the **CATCH UP**  button for quick access to all the latest programming we've recorded for you.



Press **SEARCH** to quickly find what you're looking for on DStv Catch Up.

DStv Catch Up

When you connect your DStv Explora 2 to the internet, you'll discover hundreds of extra Catch Up titles including series, movies, sports, kids' shows and exclusive entertainment – all downloadable straight to your DStv Explora 2 to watch in your own time.



Note: DStv Catch Up and the ability to download additional content is only available on selected packages.

Visit dstv.com/catchup for more information and for other great ways to enjoy the best of DStv Catch Up.

There are no DStv Catch Up titles listed when the DStv Explora 2 is first installed. These will start downloading as soon as installation is complete. Please be patient while we download the latest movies, series and more to your DStv Explora 2.

You can now get ShowMax on your connected DStv Explora*!

ShowMax brings you more than 20 000 episodes of TV shows and movies, giving you the chance to binge watch entire seasons of your favourite series and shows back to back. Now you don't have to shuffle between your TV and computer to watch what you want.

You can still catch the latest episodes of the hottest shows on DStv Catch Up on your Explora. And as ShowMax makes the full history of hundreds of series available in one place, you'll now have access to over 20 000 episodes, so you can watch from the very first episode. This is a great way to ensure you are up to date before the latest season of your favourite show starts on DStv. Accessing ShowMax is as easy as 1, 2, 3!

1. Sign up for ShowMax at **ShowMax.com**
2. Connect your DStv Explora to the internet
3. Enjoy 20 000 episodes of the best series and movies

If you haven't yet connected your DStv Explora to the internet and want to know more about the features and how to connect it, visit dstv.com/GetConnected



*ShowMax is available on DStv Explora's connected to the internet. Monthly DStv subscription, Access Fee and separate ShowMax subscription payable. Terms and Conditions apply.

The TV Guide

The TV Guide lists 8 full days of programming information, allowing you to easily plan your viewing.

Press the **TV GUIDE**  button for quick access to our programme schedules.

Press **OK** on any programme to see the available actions. You can set reminders, schedule recordings and find out when the programme will be aired again over the next 8 days.



Quick Tips

- Press **OPTIONS** to change the way the schedules are displayed.
- Press **P+ / P-** to jump 24 hours at a time.
- Enter a channel number to quickly jump to schedules for a specific channel.

The TV Guide

A great feature of the DStv Explora 2 is being able to find out when a programme is on again within the next 8 days.

If you see a programme that you missed (or that clashes with something else you're already recording), press **OK** on the programme and select Other Airings to see when the programme is on again in the next 8 days.



You can then schedule a recording on one of these alternatives to ensure that you don't miss out on your favourite programme.

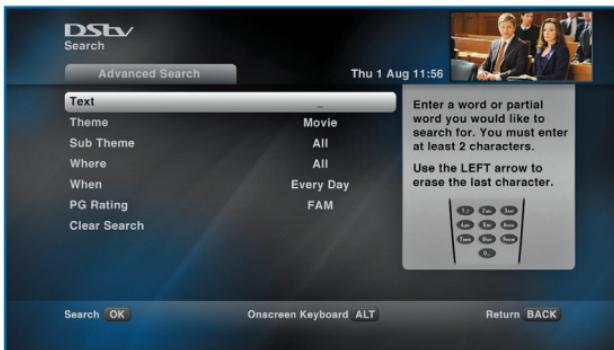
Search

Sit back and discover great entertainment with our easy to use Search.

Press **SEARCH** to see all the options available.

You can find movies by genre, the newest series, what live sport is coming up or what movies are starting in the next hour.

There's also Advanced Search to help you find exactly what you're looking for. You can even filter the results by PG rating. It's that easy.



Instant Search

With so much great content, we're making it easier for you to find what you're looking for!

When you're in your Playlist, DSTV Catch Up, ShowMax or BoxOffice, just hit the **SEARCH** button to access Instant Search.

Enter any word from the title (using the onscreen keyboard or by using the SMS buttons on your remote) and we'll instantly show you matching results and indicate where you can find the content.



Watching TV

To see the title of the programme you're watching, press **i**. For additional information about the programme, press **i** again.



Watching TV

Press **OK** on any programme to see the available actions.



You can also press the **UP** arrow when the i-Plate is displayed to see the content in the buffer (the DSTv Explora 2 keeps the last 2 hours of viewing so that you can rewind at any time.)

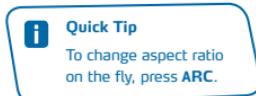
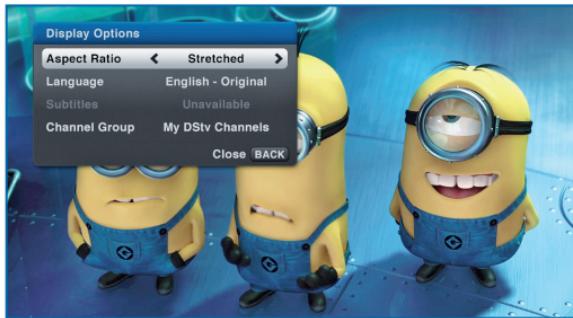


Watching TV

To see what's on other channels, press **GRID** and use the arrows to move the highlight. You can also press **OK** to tune to a selected channel.



To change the aspect ratio, select another language or to display subtitles, press **OPTIONS**.



Listening to Audio Channels

DStv offers a wide range of audio channels. It's now easy to access and listen to your favourite radio station or DMX channel.

- When watching TV, enter the number of the audio channel on the remote, or
- Press **GRID**, find the audio channel you want to go to and press **OK**, or
- Press the **DStv** button, select "Watch Now", go to "Audio Channels" and press **OK**



To quickly return to live TV, press the **TV** button.

Trickmodes

Need to answer the phone, but don't want to miss a thing? Press **PLAY/PAUSE** and the DStv Explora 2 will wait for you to come back. You can pause live TV for up to 2 hours!

To resume viewing, just press **PLAY/PAUSE** again.

To fast forward, press **FF** once to fast forward slowly, and again (up to three times) to fast forward at the maximum speed. Press **PLAY/PAUSE** to resume viewing.

To rewind, press **REW** once to rewind slowly, and again (up to three times) to rewind at the maximum speed. Press **PLAY/PAUSE** to resume viewing.

And if you want to watch that unbelievable goal again or catch what the villain just said, press **REPLAY** to jump back 10 seconds. Each time you press **REPLAY**, the video jumps back another 10 seconds.

Now that you've seen the goal, you'll want to watch it in slow motion - press and hold the **PLAY/PAUSE** button to activate Slow Motion. Then press **FF** or **REW** to view the video in slow motion at various speeds.



Quick Tip

You can also use the Status Bar to "jump" through content. When watching any programme, press **STATUS BAR**. Use **FF** or **REW** to quickly move through the content, or use the **LEFT/RIGHT** arrows to jump to the bookmarks.



Recordings

The DStv Explora 2 allows you to record up to 110 hours of your favourite programming, ensuring that you always have something to watch.

Please note : total recording space may vary depending on mix of HD and SD recordings.

Step 1 Press **OK** on any programme to see the recording options available. If the programme is part of a series, you can record just the episode, or the entire season of the series.



Step 2 After scheduling a recording, the programme is marked as a scheduled recording and listed in "Schedules" in "Planner".



Recordings

- Step 3** You can edit or delete the scheduled recording at any time.
- Step 4** When the programme has recorded, it will be listed in your "Playlist" in "Watch Now". (If for any reason the programme failed to record, it will be listed in "Failed Recordings" in your "Schedules").
- Step 5** The programme is now ready for viewing!

You can also create manual recordings. Example: You want to record the first 10 minutes of the news each morning so that you can quickly catch up on news headlines. Select "Create Manual Recordings" from "Planner" and schedule the recording as required. Manual Recordings can be scheduled once off, daily, weekly or just on weekdays. You can also set manual recordings from the Actions list (when you press **OK** on any programme).



Quick Tip

Set up your Recording preferences in "User Preferences" in "Settings".

Remote Recordings

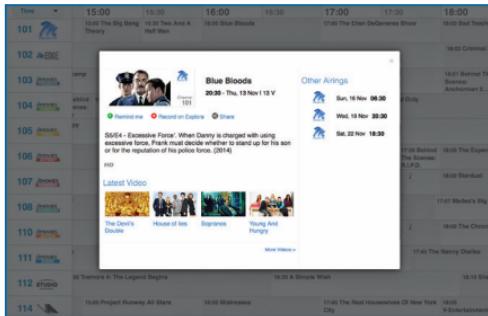
Remote Recording is a feature allowing you to schedule a recording when you're away from home.

Once you've connected your DStv Explora 2 to the internet, you need to register online.

If using your laptop, login to our TV Guide, select the programme you want to record and we'll do the rest. And if you're using a smartphone or tablet, download our app (DStv Now) and follow the same steps.

All Remote Recordings take priority, so if there are any other scheduled recordings in progress or in conflict, these will be deleted and rescheduled where possible.

Visit dstv.com/GetConnected for more information, including full Terms and Conditions.



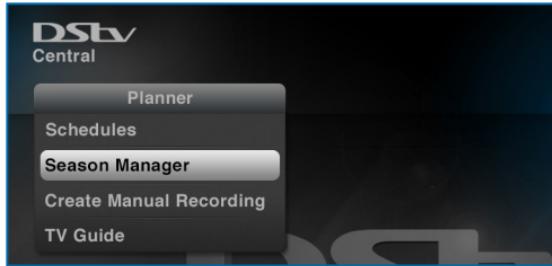
Series Recordings

The DStv Explora 2 offers series recording on selected programming. Look out for this icon  which indicates that series recording is available.

Step 1 Press **OK** on the programme with the series icon and select Record Series.



Step 2 Any new episodes within the next 8 days will be marked as scheduled recordings and listed in "Schedules" in "Planner. The series will also be listed in "Series Manager" in "Planner".



Series Recordings

Step 3 You can edit or delete the series recording at any time. You can also prioritise your series, so that your DSTV Explora 2 knows which is more important to you in the event of a conflict.



Step 4 When the programme has recorded, it will be listed in your "Playlist" in "Watch Now". (If the programme failed to record, it will be listed in "Failed Recordings" in your "Schedules").

Step 5 The programme is now ready for viewing!



Quick Tips

- You will need to delete the series from the Season Manager once the season has come to an end.
- If a series is always on at the same time, but does not have series recording available - you can use Manual Recordings to set a recurring recording.

The Playlist

The DStv Explora 2 allows you to record up to 110 hours of your favourite shows (total recording space may vary depending on mix of HD and SD recordings). The Playlist is where you'll find everything you've recorded. You get to choose what you want to watch, when you want to watch it. (We've also sorted your recordings based on content, and neatly stacked your series episodes together, making it easier for you to find what you're looking for.)

Press the **PLAYLIST**  button to go directly to your list of recordings.

Select a programme and press **OK** to see the available options.



Quick Tips

- Press **SEARCH** to quickly find what you're looking for in your Playlist.
- Press **OPTIONS** to change the order of the programmes in the Playlist.
- You can "jump" to the schedules by pressing **ALT** at any time.
- You can lock your recordings to prevent them being accidentally deleted. Press **OK** and select Lock.
- Set up your recording preferences in "User Preferences" in "Settings".

Auto Delete

Auto Delete is a useful feature that will automatically manage your Playlist and free up space for new recordings.

If you switch this feature on, the decoder will automatically delete recordings when your Playlist reaches 98%.

It deletes your recordings in the following order :

- Fully watched, unlocked recordings (from oldest to newest)
- Partially watched, unlocked recordings (from oldest to newest)
- Unwatched, unlocked recordings (from oldest to newest).

Recordings that have been locked will not be deleted.

To switch this feature on :

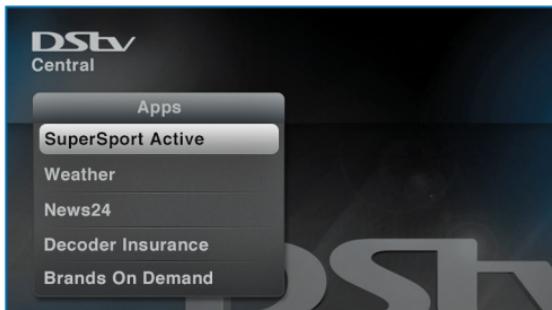
- Press the blue **DStv** button
- Go to “Setting”
- Select “User Preferences”
- Select “Recordings”
- Set “Auto Delete” to “On”
- Press **BACK** to save your setting



Apps

Would you like to know the latest sports scores? Or see news updates and the latest weather forecasts?

Press **OK** while watching TV and make your selection from the available Apps.



Parental Control

The DStv Explora 2 has a Parental Control feature which allows you to block programming based on the PG rating. This feature also allows you to block entire channels. Viewing is then only available once a valid PG PIN has been entered.

The default PG PIN is 1234. If you block the PG PIN, please contact your closest call centre and ask them to reset it.

You can also block access to ShowMax, and block BoxOffice movies from being charged to your account.

To make use of this feature, go to "Parental Control" in "Settings".



All programming carries a PG rating and includes SNVL notification
(an indicator of programming content – **S**ex, **N**udity, **V**iolence, **L**anguage).

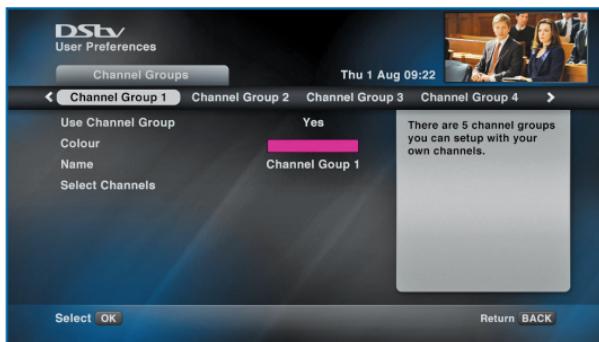
Favourite Channels (Channel Groups)

You can set up Favourite Channels on the DStv Explora 2 so that when watching TV or using the TV Guide, you only see the selected channels.

DStv Explora 2 allows you to set up to five different channel groups, giving you the option to create a group for each family member, or even groups for the various types of channels.

You can then name these channel groups (like “Mom’s Channels”, “Dad’s Stuff”, “Sports”, etc). We even let you select a colour for the i-Plate when you’re watching channels in this group.

Press the **DStv** button and go to “User Preferences” in “Settings”. Then select “Channel Groups”.



Quick Tip

When watching TV, press **OPTIONS** to change the channel group.

All about Icons

Live TV		Shows which programme is currently live.
Audio Channel		Indicates an audio channel.
Buffer		Only seen on the i-Plate. This shows which programmes are in the buffer and available for viewing.
Mail Message		This displays on the front panel of your DStv Explora 2 when have mail from DStv. Press the DStv button and go to "Help" to read your mail.
High Definition		Programme is in High Definition. This icon is displayed with the programme synopsis. Press i on any programme to see this additional information.
Widescreen		Programme is in widescreen (16:9). This icon is displayed with the programme synopsis. Press i on any programme to see this additional information.
Dolby		Programme has a Dolby soundtrack. This icon is displayed with the programme synopsis. Press i on any programme to see this additional information.
Subtitles		Programme has Subtitles available. This icon is displayed with the programme synopsis. Press i on any programme to see this additional information. Quick tip: You can select to automatically display subtitles. See "User Preferences" in "Settings".

All about Icons

SNVL

This information is displayed for all programmes and is an indicator of programming content (**S**ex, **N**udity, **V**iolence, **L**anguage).

PG Block

Content is blocked due to Parental Control settings. A valid PG PIN is required to watch this content.

Reminder

You can set a reminder for any future programme (select the programme, press **OK** and "Set Reminder"). This icon will then display with the programme information. To see all reminders – press the **DStv** button and go to "Schedules" in "Planner".

Scheduled Recording (Single)

You can schedule a single recording of any programme. Select the programme, press **OK** and "Record Episode" or "Record Programme". This icon will then display with the programme information. To see all scheduled recordings – press the **DStv** button and go to "Schedules" in "Planner".

Series Link

This programme is part of a series and has series recording available. Select the programme, press **OK** and "Record Series". To see all series recordings - press the **DStv** button and go "Series Manager" in "Planner".

Booked Series

This programme is part of a series that you have already set a series recording for.

All about Icons

- | | | |
|---------------------------------------|---|---|
| Scheduled Recording (Series) |  | This programme is part of a series and this episode is scheduled to record as part of your series recording. |
| Recording in Progress |  | Indicates a recording in progress. You can stop a recording in progress at any time by pressing the STOP button on the remote. |
| Conflict |  | You have scheduled recordings which are in conflict. Press the DStv button and go to "Schedules" in the "Planner" to resolve the conflict. |
| Playback |  | This icon indicates playback of recorded content. |
| Playback Recording in Progress |  | This icon indicates playback of a recording which is still in progress. |
| Viewed Content |  | This icon indicates that you have partially or fully viewed the content. |
| Alert! |  | This icon will only be seen in your Playlist and indicates an incomplete recording. |
| Failed Recording |  | This indicates a failed recording. To see all failed recordings, press the DStv button and go to "Schedules" in "Planner". |

All about Icons



This content has been locked to prevent it from accidentally being deleted.



This icon is only used in the TV Guide, and only when we don't have space to show you the programme title. Press **i** to see programme information.



This icon indicates extra DSTv Catch Up content that you can download to your DSTv Explora 2. You have the option to watch it while it downloads, or wait for it to fully download before watching it.



This icon is displayed onscreen when content is being downloaded.



This displays on the top right of your screen when you have a recording in progress. It includes the channel that is being recorded as well as the time remaining on the recording. Remember, you can press **STOP** at any time to stop a recording in progress.



Indicates use of FF and the current FF speed, as well as your position in the content being viewed.



Indicates use of REW and the current REW speed, as well as your position in the content being viewed.

About the DStv Remote (A7)

- Only works with DStv HD Decoders and DStv Exploras
- Supports multiple modes (3)
- Backlit buttons (ideal for night-time viewing)
- Visual feedback when a button is pressed
- SMS keys for easy text entry
- The A7 remote can be programmed to control other audio/visual equipment, through SimpleSet™. Please see the Advanced A7 Remote Guide on dstv.com for detailed instructions
- 12-month warranty from date of purchase

Remote Buttons

1. STANDBY	12. SEARCH	23. TV
2. TV POWER	13. P+ / P-	24. GRID
3. TV GUIDE	14. STOP	25. BOOKMARK
4. CATCH UP*	15. REW	26. MUTE
5. INFO	16. ARC	27. V+ / V-
6. PROFILE	17. AV	28. REC
7. STATUS BAR	18. PLAYLIST	29. PLAY / PAUSE
8. REPLAY	19. BOXOFFICE*	30. FF
9. OK	20. SHOWMAX **	31. 1 - 0
10. OPTIONS	21. BACK	32. HELP
11. ALT	22. DStv	

DStv Remote (A7)



Using the DStv Remote - Hotlinks



You can use the hotlinks on your remote to quickly access key features of your DStv Explora 2.

- 1 Goes to the **TV Guide** – 8 full days of programming information, allowing you to easily plan your viewing.
- 2 Goes to **DStv Catch Up*** – hours of series, movies, sporting highlights, kids' shows and more, all waiting for you on your DStv Explora 2.
- 3 Goes to **ShowMax**** - get unlimited access to over 20 000 episodes of hit TV shows and movies. For more info visit ShowMax.com
- 4 Goes to your **Playlist** – where you'll find all the programmes you've recorded.
- 5 Goes to **BoxOffice*** - where you can rent blockbuster movies from the comfort of your couch, and keep them for 48 hours.
- 6 Goes to **DStv Central** – the DStv Explora 2 has ONE central menu with all content and settings. Press the **DStv** button at any time to go directly to DStv Central.
- 7 Goes to **Search** – we have multiple search options available, making it easier for you to discover even more great entertainment.

The Remote Buttons

- STANDBY**  Allows you to quickly put the DStv Explora 2 into standby (or bring it out of standby).
Quick tip: if you press and hold the **STANDBY** button, the DStv Explora 2 will reboot.
- TV POWER**  This remote can be programmed to control other audio/visual equipment. Please see the Advanced A7 Remote Guide on **dstv.com** for detailed instructions.
- AV** This remote can be programmed to control other audio/visual equipment. Please see the Advanced A7 Remote Guide on **dstv.com** for detailed instructions.
- CATCH UP***  Your hotlink to DStv Catch Up*. You can also access DStv Catch Up* by pressing the **DStv** button and going to "Watch Now".
- BOXOFFICE***  Your hotlink to BoxOffice*. You can also access BoxOffice* by pressing the **DStv** button and going to "Watch Now".
- PLAYLIST**  Your hotlink to your Playlist which lists all your recordings ready for you to view at any time. You can also access your Playlist by pressing the **DStv** button and going to "Watch Now".
- SHOWMAX****  Your hotlink to ShowMax** where you can stream the best series and movies. You can also access ShowMax by pressing the **DStv** button and going to "Watch Now". Visit **ShowMax.com** for more info.
- TV GUIDE**  Your hotlink to the TV Guide with 8 full days of programming information, allowing you to easily plan your viewing. You can also access the TV Guide by pressing the **DStv** button and going to "Planner".
- SEARCH**  Your hotlink to Search. Get A-Z listings of sport and movies, find new series, or search for a programme by title. You can also access Search by pressing the **DStv** button and going to "Search".
- INFO**  Press **INFO** on any programme to see more information, including a detailed synopsis.
- DStv** Goes to DStv Central. All content, settings, information, schedules and more – all at the touch of one button.
- BACK**  Press **BACK** to remove onscreen items or save your settings.

The Remote Buttons

PROFILE Used to access selected features.

TV When using the menus or apps, the TV button is your hotlink back to video. And when watching any content, pressing **TV** is your hotlink back to live TV.

STATUS BAR The Status Bar gives you more information about your current viewing position. This button also doubles up as the **UP** arrow.

Quick tip: The Status Bar is also a great way to quickly "jump" through content. When displayed, press **FF** or **REW** to easily and quickly "jump" within the content.

BOOKMARK Pressing this button creates a bookmark. Bookmarks mark a selected spot in recorded content, allowing you to easily find these at a later stage. This button also doubles up as the **DOWN** arrow.

REPLAY Press the **REPLAY** button to instantly jump video back 10 seconds at a time. This button also doubles up as the **LEFT** arrow.

GRID Displays the channel grid which lists available channels in an easy to use grid. Use the arrows to move the highlight and see what's on other channels. This button also doubles up as the **RIGHT** arrow.

OK OK allows you to select onscreen items, and also allows you to find out everything you can do with content.

Quick tip: When highlighted, press **OK** on any programme to see the available actions (from setting a reminder, to setting series recordings or even finding out when the programme is on again in the next 8 days).

ALT Switches between the last two viewed channels.

MUTE Mutes the audio.

Quick tip: Can also be set to "half mute" mode. Press the **DStv** button and go to "User Preferences" in "Settings".

OPTIONS Press **OPTIONS** on any screen to see the available choices. When viewing TV, you can change Language or Aspect Ratio (and more) and when in the menus, you can change the order of items on screen or change the display.

The Remote Buttons

P+ / P- Changes channels.

Quick tip: when scrolling through a list, you can press **P+/P-** to scroll a page at a time, and in the TV Guide, to scroll one day at a time.

V+ / V- Changes the volume (if audio is set to Variable). If you have set the audio to Fixed, pressing these buttons will NOT change audio. Press the **DStv** button and go to "User Preferences" in "Settings".

STOP ■ If there is a recording in progress, pressing **STOP** will give you the option to stop the recording. When viewing a recording, pressing **STOP** will stop what you are watching.

PLAY / PAUSE ▶II Toggles between PLAY and PAUSE.

Quick tip: Press and hold this button to activate Slow Motion. Then press **FF** or **REW** to view the video in slow motion at various speeds.

REC ● A quick way to schedule a recording on any programme.

REW ◀◀ Rewinds the content being viewed. Press once to rewind slowly, and again (up to three times) to rewind at the maximum speed. Press **PLAY / PAUSE** to resume viewing.

FF ▶▶ Fast forwards the content being viewed. Press once to fast forward slowly, and again (up to three times) to fast forward at the maximum speed. Press **PLAY / PAUSE** to resume viewing.

**Numbers /
SMS keyboard** Used to change channels, enter/edit text and more.

ARC Your hotlink to changing the aspect ratio on the fly. If you don't like the way the picture is being displayed on screen, press **ARC** until you find a suitable aspect ratio. This does not change the default Aspect Ratio setting.

HELP Where available, pressing **HELP** will display contextual support.

Quick tip: to go directly to the HELP section of the menu, press the **DStv** button followed by **HELP**.

Remote Backlighting

Backlighting is automatically activated each time you pick up the remote or when you press a button. It automatically switches off (times out) when the programmed number of seconds has passed (the default is 3 seconds).

To program the backlight timing, follow these steps :

- Press and hold **STANDBY** and **HELP** simultaneously for more than 3 seconds
- The **STANDBY** button will give 2 short red blinks
- Now press the required number*
- The **STANDBY** button will give 1 red blink
- Press **OK**

* Press 0 to disable backlighting

Press 1 to set the timeout to 3 seconds

Press 2 to set the timeout to 6 seconds

Press 3 to set the timeout to 9 seconds

Press 4 to set the timeout to 12 seconds

Press 5 to set the timeout to 15 seconds

Press 6 to set the timeout to 18 seconds

Press 7 to set the timeout to 21 seconds

Press 8 to set the timeout to 24 seconds

Press 9 to set the timeout to 27 seconds

About the Remote Modes

If you have multiple DStv Exploras in your home, or even in the same room, you need to set the remotes (and the DStv Exploras) to different “modes”, so that commands sent from one remote, won’t be picked up by the other decoder.

This remote has 3 modes and can be set to mode 1, 2 or 3 (the default is mode 1).

Each time you press a button, the STANDBY button will light up. The colour tells you which mode the remote is in.

Mode 1 : Red



Mode 2 : Green



Mode 3 : Orange



To change modes, press and hold the **INFO** and **BACK** buttons. The remote will change to the next mode, with the STANDBY button confirming the change by giving 2 blinks in the colour of the next mode.

About the Remote Modes

To change to the next mode, press and hold the **INFO** and **BACK** buttons again. The remote will again change to the next mode, with the **STANDBY** button confirming the change by giving 2 blinks in the colour of the next mode.

IMPORTANT

The DStv Explora 2 must be set up to "listen" for the correct mode. You can do this in DStv Central.

- Press the **DStv** button
- Go to "Settings"
- Select System Settings
- Select Remote Control
- If the remote is set to mode 1, set mode 2 and 3 to **Ignore**
- If the remote is set to mode 2, set mode 1 and 3 to **Ignore**
- If the remote is set to mode 3, set mode 1 and 2 to **Ignore**

If your DStv Explora 2 is part of an XtraView setup, please consult with your DStv Accredited Installer for remote mode settings.

Remote Troubleshooting

?

I think the battery is dead. How can I check?

Press the **DStv** button. If the STANDBY button lights up, the batteries are working.

?

How do I know if the remote is broken?

Press the **DStv** button. If the STANDBY button does not light up, the remote is either broken or needs new batteries. If you put in new batteries and the STANDBY button still does not light up when a button is pressed, you will need to replace the remote. This remote has a 12-month warranty from the date of purchase. Please take it to your nearest MultiChoice Service Centre or Agency together with your proof of purchase.

If your remote is older than 12 months, you can buy a new one at any MultiChoice Service Centre or Agency.



Rechargeable batteries are not recommended for use with this remote.

?

Nothing happens when I press a button (the DStv Explora 2 does not respond).

Firstly, check that the remote is working by pressing the **DStv** button. If the STANDBY button lights up, the batteries are working.

Now check the colour of the STANDBY button when any button is pressed :

If it's red, the remote is in mode 1

If it's green, the remote is in mode 2

If it's orange, the remote is in mode 3

Change the mode of the remote and try again.

Advanced Options

Your DStv A7 remote is programmable and can be used to :

- Switch your DStv Explora 2 and other audio/visual equipment on or off in a predefined sequence
- Control other audio/visual equipment

Please visit **dstv.com** for full information, including step-by-step instructions.

- **DStv Catch Up** and **BoxOffice** are available on selected packages and require payment of the Access Fee.
- □ **ShowMax** on the connected DStv Explora requires a separate subscription as well as a monthly DStv Subscription (including payment of the Access Fee). Visit **ShowMax.com** for more info.

Important Safety Information

This DStv Explora 2 meets International Safety Standards. Please read the following recommended safety precautions carefully.

Mains Supply

The DStv Explora 2 operates at 12 V DC and is connected to the mains supply using the supplied power supply, rated 100 - 240 Vac 50/60Hz. Connect the power supply unit to the decoder and the power cable to the power supply unit, before connecting the other end of the power cable to the mains wall socket. When disconnecting the power, switch off the power at the wall, and remove the power cable from the wall socket (rather than removing the power supply from the decoder). We recommend that you install the decoder close to the wall socket, with the wall socket being easily accessible.

Liquids & Spillage

Keep liquids away from the DStv Explora 2 and do not put anything on top of it which may spill (example: lit candles, plants or containers of liquid). Do not use the DStv Explora 2 in extreme temperature and humid conditions.

Ventilation

It is essential to keep the DStv Explora 2 cool to prolong the life of the hard disk. Do not block the ventilation holes and ensure that free airflow is maintained around the DStv Explora 2. To maintain adequate ventilation of the decoder, ensure that there is at least 10cm of free space above and to the sides of the DStv Explora 2. Never stand the DStv Explora 2 on soft furnishings or on carpet. Do not use, or store the DStv Explora 2 near a heater or where it is exposed to direct sunlight. Never stack other electronic equipment on top of, or below the DStv Explora 2.

Cleaning

Before cleaning the DStv Explora 2, first disconnect it from the mains. Use a dry cloth to clean the exterior.

Important Safety Information

Servicing

Do not attempt to repair the DStv Explora 2 yourself. You should also never remove the cover of the DStv Explora 2. Any tampering with the DStv Explora 2 will invalidate the warranty. Refer all servicing to a qualified MultiChoice Service Centre / Agency.

Lightning

If the DStv Explora 2 is installed in an area subject to intense lightning activity, protection devices for the power supply unit's mains connector are recommended.

Earthing

The earthing system must comply with local regulations.

Hard Disk

To avoid possible damage to the internal hard disk, do not pick up or move the DStv Explora 2 while it is connected to the power supply. If you want to move the DStv Explora 2, first stop any recordings in progress, then put the DStv Explora 2 into standby, and wait 30 seconds before disconnecting it.

Features of the DStv Explora 2 and how it works may differ based on the active subscription as well as software changes. Graphics may also differ from what you see on screen due to these factors.

Information correct at time of publishing. If you have any queries about the features, please contact us via our forums, Facebook page or Twitter.

e&oe (South Africa/July 2016, V3.1 FPNS)



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