

The DStv logo is displayed in a blue, sans-serif font. The 'D' is significantly larger than the other letters, and the 'v' has a distinctive shape with a small gap at the top. The logo is positioned on a white, rounded rectangular background that is part of a larger white shape in the top right corner of the page.

DStv

DStv Remote  
(A5 model)

# About this remote

- Only compatible with the DStv Explora
- Supports multiple modes (3)
- Designed to fit your hand, with raised buttons and varied textures for ease of use
- Visual feedback when a remote control button is pushed
- SMS keys for easy text entry
- This remote is not a universal remote and cannot be programmed to control other audio/visual equipment
- 12-month warranty from date of purchase (see [www.dstv.com](http://www.dstv.com) for full information)

Information correct at time of going to print. For updated information, go to [www.dstv.com](http://www.dstv.com) (the "DStv Website"). In the event of conflict between this information and the information on the DStv Website, the information on the DStv Website will prevail.

## DStv Remote (A5)

1. STANDBY 
2. CATCH UP 
3. TV GUIDE 
4. INFO 
5. STATUS BAR
6. PROFILE
7. REPLAY
8. OK
9. ALT
10. OPTIONS
11. P+ / P-
12. STOP 
13. REW 
14. ARC
15. BOXOFFICE 
16. PLAYLIST 
17. SEARCH 
18. BACK 
19. DStv
20. TV
21. GRID
22. BOOKMARK
23. MUTE
24. V+ / V-
25. PLAY / PAUSE 
26. REC 
27. FF 
28. 1 - 0
29. HELP



## Using the DStv Remote - Hotlinks



You can use the hotlinks on your remote to quickly access key features of your DStv Explora.

- 1** Goes to **DStv Catch Up\*** – hours of movies, series, documentaries, kids’ shows and sporting highlights right on your DStv Explora.
- 2** Goes to your **Playlist** – the DStv Explora allows you to record up to 220 hours of your favourite programming and your Playlist is where you’ll find all the programmes you’ve recorded.
- 3** Goes to the **TV Guide** – 8 full days of programming information, allowing you to easily plan your viewing.
- 4** Goes to **BoxOffice\*** – see our selection of the hottest movies available to rent. Rent blockbuster movies from the comfort of your home with BoxOffice, and keep them for 48 hours.
- 5** Goes to **Search** – we have multiple search options available, making it easier for you to discover even more great entertainment.
- 6** Goes to **DStv Central** – the DStv Explora has ONE central menu with all content & settings. Press the **DStv** button at any time to go directly to DStv Central.

\*DStv Catch Up and BoxOffice are only available in selected countries on selected packages.

## The Remote Buttons

| Name   | Description  |
|--|--|
| <b>STANDBY</b>    | Allows you to quickly put the DStv Explora into standby (or bring it out of standby).<br><b>Quick tip:</b> if you press and hold the <b>STANDBY</b> button, the DStv Explora will reboot.  |
| <b>CATCH UP</b>   | Your hotlink to DStv Catch Up. You can also access DStv Catch Up by pressing the <b>DStv</b> button and going to "Watch Now".  |
| <b>BOXOFFICE</b>  | Your hotlink to BoxOffice. You can also access BoxOffice by pressing the <b>DStv</b> button and going to "Watch Now".  |
| <b>PLAYLIST</b>   | Your hotlink to your Playlist which lists all your recordings ready for you to view at any time. You can also access your Playlist by pressing the <b>DStv</b> button and going to "Watch Now".                                      |
| <b>TV GUIDE</b>   | Your hotlink to the TV Guide with 8 full days of programming information, allowing you to easily plan your viewing. You can also access the TV Guide by pressing the <b>DStv</b> button and going to "Planner".                      |
| <b>SEARCH</b>     | Your hotlink to Search. Get A-Z listings of sport, movies or search for a programme or for a range of programmes that meet your specific needs. You can also access Search by pressing the <b>DStv</b> button and going to "Search". |
| <b>INFO</b>       | Press <b>INFO</b> on any programme to see more information, including a detailed synopsis.   |
| <b>DStv</b>  | Goes to DStv Central. All content, settings, information, schedules and more – all at the touch of one button.   |
| <b>BACK</b>       | Press <b>BACK</b> to remove onscreen items or save your settings.  |
| <b>PROFILE</b>   | Not yet active   |
| <b>TV</b>  | If you are using the menus or apps, the TV button is your hotlink back to video. And if you're not watching live TV, pressing TV is your hotlink back to live TV.  |

## The Remote Buttons

| Name              | Description   |
|-------------------|---|
| <b>STATUS BAR</b> | The Status Bar gives you more information about your current viewing position. This button also doubles up as the <b>UP</b> arrow.<br><b>Quick tip:</b> The Status Bar is also a great way to quickly “jump” through content. When displayed, press <b>FF</b> or <b>REW</b> to easily and quickly “jump” within the content.                    |
| <b>BOOKMARK</b>   | Pressing this button creates a bookmark. Bookmarks mark a selected spot in recorded content, allowing you to easily find these at a later stage. This button also doubles up as the <b>DOWN</b> arrow.  |
| <b>REPLAY</b>     | Press the replay button to instantly jump video back 10 seconds at a time. This button also doubles up as the <b>LEFT</b> arrow.  |
| <b>GRID</b>       | Displays the channel grid which lists available channels in an easy to use grid. Use the arrows to move the highlight and see what’s on other channels. This button also doubles up as the <b>RIGHT</b> arrow.  |
| <b>OK</b>         | OK allows you to select onscreen items, and also allows you to find out everything you can do with content.<br><b>Quick tip:</b> When highlighted, press <b>OK</b> on any programme to see the available actions (from setting a reminder, to setting series recordings or even finding out when the programme is on again in the next 8 days.) |
| <b>ALT</b>        | Switches between the last two viewed channels.  |
| <b>MUTE</b>       | Mutes the audio.<br><b>Quick tip:</b> Can also be set to “half mute” mode. See “User Preferences” in “Settings”.  |
| <b>OPTIONS</b>    | Press <b>OPTIONS</b> on any screen to see the available choices. When viewing TV, you can change Language or Aspect Ratio (and more) and when in the menus, you can change the order of items on screen or change the display.  |
| <b>P+ / P-</b>    | Changes channels.<br><b>Quick tip:</b> when scrolling through a list, you can press <b>P+ / P-</b> to scroll a page at a time, and in the TV GUIDE, to scroll one day at a time.  |

## The Remote Buttons

| Name                          | Description  |
|-------------------------------|--|
| <b>V+ / V-</b>                | Changes the volume (if audio is set to Variable). If you have set the audio to Fixed, pressing these buttons will NOT change audio. See "User Preferences" in "Settings".                                |
| <b>STOP ■</b>                 | If there is a recording in progress, pressing <b>STOP</b> will give you the option to stop the recording. When viewing a recording, pressing <b>STOP</b> will stop what you are watching.                |
| <b>PLAY / ►  </b>             | Toggles between PLAY and PAUSE.  |
| <b>PAUSE</b>                  | <b>Quick tip:</b> if you press and hold this button, you will activate Slow Motion mode. Then press <b>FF</b> or <b>REW</b> to view the video in slow motion at various speeds.                          |
| <b>REC ●</b>                  | A quick way to schedule a recording on any programme.  |
| <b>REW ◀◀</b>                 | Rewinds the content being viewed. Press once to rewind slowly, and again (up to three times) to rewind at the maximum speed. Press <b>Play / Pause</b> to resume viewing.                                |
| <b>FF ▶▶</b>                  | Fast forwards the content being viewed. Press once to fast forward slowly, and again (up to three times) to fast forward at the maximum speed. Press <b>Play / Pause</b> to resume viewing.              |
| <b>Numbers / SMS keyboard</b> | Used to change channels, enter/edit text and more.   |
| <b>ARC</b>                    | Your hotlink to changing the aspect ratio on the fly. If you don't like the screen size, press <b>ARC</b> until you find a suitable aspect ratio. This does not change the default Aspect Ratio setting. |
| <b>HELP</b>                   | Where available, pressing <b>HELP</b> will display contextual support. <b>Quick tip:</b> to go to Information Central, press the <b>DStv</b> button followed by <b>HELP</b> .                            |

## About the Remote Modes

If you have multiple DStv Exploras in your home, or even in the same room, you need to set the remotes (and the DStv Exploras) to different “modes”, so that commands sent from one remote, won't be picked up by the other decoder.

This remote has 3 modes and can be set to mode 1, 2 or 3 (the default is mode 1).

Each time you press a button, you will see a blue light blink on the remote. The position of the blink tells you which mode the remote is in.

If the **blue** light blinks below **i**, the remote is in mode 1.



To set the remote to mode 1: press and hold the **i** button for 3 seconds or until you see the **blue** light blink on 1 (below the **i** button).

If the **blue** light blinks below **BACK**, the remote is in mode 2.



To set the remote to mode 2: press and hold the **BACK** button for 3 seconds or until you see the **blue** light blink on 2 (below the **BACK** button).

## About the Remote Modes

If the **blue** lights blink below both **i** and **BACK**, the remote is in mode 3.



To set the remote to mode 3: press and hold both the **i** and **BACK** buttons for 3 seconds or until you see the **blue** light blink on 1 and 2 (below the **i** and **BACK** buttons).

### IMPORTANT

The DStv Explora must be set up to "listen" for the correct mode. You can do this in DStv Central.

- Press the **DStv** button
- Go to "Settings"
- Select System Settings
- Select Remote Control
- If the remote is set to mode 1, set mode 2 and 3 to **Ignore**.
- If the remote is set to mode 2, set mode 1 and 3 to **Ignore**.
- If the remote is set to mode 3, set mode 1 and 2 to **Ignore**.

If your DStv Explora is connected to another decoder using XtraView, please consult with your DStv Accredited Installer for remote mode settings.

### ? I think the battery is dead. How can I check?

Press any button on the remote. If the **blue** light blinks (below **i**, **BACK** or both) the batteries are working. The batteries supplied with this remote should last for approximately 12 months.

### ? How do I know if the remote is broken?

Press any button on the remote. If the **blue** light does not blink (below **i**, **BACK** or both), the remote is either broken or needs new batteries. If you put in new batteries and the **blue** light still does not blink when a button is pressed, you will need to replace the remote. This remote has a 12-month warranty from the date of purchase. Please take it to your nearest MultiChoice Service Centre or Agency together with your proof of purchase.

If your remote is older than 12 months, you can buy a new one at any MultiChoice Service Centre or Agency.

### ? Nothing happens when I press a button (the DStv Explora does not respond).

Firstly, check that the remote is working. Press any button on the remote. If the **blue** light blinks (below **i**, **BACK** or both) the remote is working.

Now check where the **blue** light is blinking.

If the **blue** light blinks below **i**, the remote is in mode 1.

If the **blue** light blinks below **BACK**, the remote is in mode 2.

If the **blue** lights blink below both **i** and **BACK**, the remote is in mode 3.

Change the mode of the remote and try again.

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[www.dstv.com](http://www.dstv.com)



