

TERMS AND CONDITIONS FOR R799 Retail Deal

(DStv HD Decoder PLUS Installation PLUS one-month DStv Compact)

1. This deal is available at selected participating retailers countrywide, limited to while stocks last and subject to change without notice.
2. The one-month subscription to DStv Compact may be activated even if the installation is forfeited.
3. The DStv Compact subscription included with this decoder :
 - a. Must be activated within 3 years of purchase. Activation after that date will result in subscription being charged at the full prevailing rate, regardless of the package subscribed to.
 - b. Must be activated at the time of installation (when the decoder is loaded onto your account and activated). Activation at a later stage will result in subscription being charged at the full prevailing rate, regardless of the package subscribed to.
 - c. Is for one complete month and may not be broken up into separate periods. You may not suspend subscription during this month, nor change to another package until the end of the month.
 - d. Cannot be used to offset amounts owing on your DStv account.
 - e. Can be used to offset the cost of a higher value package (DStv Premium or DStv Compact Plus).
 - f. Cannot be transferred to another decoder or account.
 - g. Excludes any other monthly fees (Access Fees or Decoder Insurance).
 - h. Includes access to live streaming and Catch Up for the selected package on DStv Now. Data costs excluded.
 - i. Extends to any decoders connected to this decoder in XtraView (those decoders will also receive the selected package for one month). Any Access Fees relating to XtraView, remain payable for the month.
4. Your subscription will continue on DStv Compact at the end of the one-month period unless you change or suspend your package using the existing Self Service options. If you selected a higher value package (DStv Premium or DStv Compact Plus) and used the value of the one-month DStv Compact towards your subscription, your decoder will remain on the package you originally selected (unless you contact us beforehand to suspend or change to another package).
5. Faulty decoders may be returned as per existing Subscriber Terms and Conditions.
6. Any change of ownership on the decoder during the one month in which the subscription is active will result in termination of the DStv Compact subscription included in this deal.

7. This deal is not suitable if you already have a DStv Installation. If you take this deal and share a satellite dish, live in a complex where you cannot use your own dish or a complex where DStv is delivered via a DStv Fibre System, you will forfeit the installation (including dish, LNB and cabling).
8. The installation which is part of this deal may not be transferred to another decoder.
9. It is the customer's responsibility to schedule the installation.
10. Installations can only be done by participating DStv Accredited Installers. Use of any other installer will result in customer paying full cost of installation. Customers can find an Accredited Installer at DStv.com/InstallMe (select the option for "DStv HD Decoder bought with installation" for the list of available DStv Accredited Installers).
11. Installations include : total of 25km travel, 80cm satellite dish, Universal/Single LNB, up to 25m cabling, connection of the decoder to 1 TV and activation of your services. Please chat to the installer prior to installation about additional requirements. Additional costs to be paid directly to the installer.
12. All installations carry a 3-month warranty on workmanship and a 12-month warranty on equipment.
13. All decoders carry a 12-month warranty from date of purchase.
14. This deal may not be taken in conjunction or concurrently with other special offers available from MultiChoice.
15. These terms and conditions are in addition to those governing subscription to the MultiChoice Service (available on dstv.co.za)
16. This deal is available in SA only.